

#### Monica J. Lindeen

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# **Agency Goals and Objectives**

#### **Insurance Department**

- 1. Review and approve forms within 60 days as required by 33-1-502, MCA.
- 2. Financially examine traditional domestic insurers as often as the Commissioner considers advisable, but not less than one every 5 years and examine each captive insurer at least once in 3 years.
- 3. Respond to and resolve policyholder complaints in a timely fashion.
- 4. Complete market conduct examinations for domestic insurance carriers once every five years as required by 33-1-401, MCA.
- 5. Review and approve licenses and renewals as required by 33-17-201, MCA.
- 6. Implement and comply with new federal health insurance laws.

### **Securities Department**

- 1. Make investor education available to all Montanans through investor outreach, publications, public service announcements, and formal classroom teaching.
- Protect investors and persons involved in securities transactions by conducting for cause and routine broker-dealer and investment advisor examinations.
- 3. Assist Montana businesses in accessing capital through capital formation presentations.

## **Central Management**

- 1. Expand and improve the features offered by the Commissioner of Securities and Insurance, Montana State Auditor (CSI) website, as a way to increase government efficiency and consumer assistance.
- 2. Provide efficient and effective administration, including management, human resources and financial services for the agency.